

NANOTECHNOLOGY

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# 20 YEARS WARRANTY For ASPEN AEROGEL PRODUCTS

#### 1) WARRANTY:

Aspen Aerogels Inc. warrants that, for a period of 20 years from the date of installation, the Pyrogel XT/XTF, Cryogel Z insulation installed for the project will retain all its properties as indicated in data sheet.

### 2) CONDITIONS:

This warranty is contingent on the following conditions:

- a: The Pyrogel XT/XTF, Cryogel Z insulation has been specified by the Engineer for use on this project in accordance with Aspen Aerogels Inc. recommendations.
- b: The Pyrogel XT/XTF, Cryogel Z has been applied/installed by the contractor in accordance with Engineer's specifications.
- c: Use of the piping/facility as designed and constructed does not change during the term of the warranty.
- d: The piping is not exposed to stresses caused by settling, instability or excessive external abuse, such as but not limited to, sudden impact, mechanical damage, earthquakes and such.

#### 3) EXCLUSIONS:

The following exclusions apply to all warranties issued by Aspen Aerogels Inc.:

- a: Aspen Aerogels Inc does not warranty any labor associated with the installation of the Pyrogel XT/XTF, Cryogel Z insulation or related products.
- b: Damage caused directly or indirectly by other trades or by the installation contractor.

## 4) LIMITS:

In the event that the Pyrogel XT/XTF, Cryogel Z insulation fails to perform as warranted, Aspen Aerogels Inc will furnish, at its own expense, to the owner replacement Pyrogel XT of the thickness and type originally specified for the project in sufficient quantity to remedy the failed product. Aspen Aerogels Inc shall not be liable for any damages, direct or consequential, nor will Aspen Aerogels Inc be liable for any attendant labor costs.